

COLLECTIVE BARGAINING AGREEMENT

BETWEEN

MIDFIELD CONCESSION ENTERPRISES

AND

UNITE HERE LOCAL 17 AFL-CIO

July 1, 2021 - April 30, 2023

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Agreement is made by and between MIDFIELD CONCESSION ENTERPRISES, doing business at the Minneapolis-Saint Paul International Airport (hereinafter referred to as the “Employer”), and UNITE HERE! Local 17, AFL-CIO (hereinafter referred to as the “Union”) covering employees of the Employer at the **Minneapolis-Saint Paul International Airport**.

WHEREAS it is the desire and intention of the parties to provide orderly collective bargaining relations between the Employer and the Union, to secure prompt and equitable disposition of grievances, to promote the economic welfare of the Employer and its employees and promote good relations between the Employer and employees for their mutual benefit.

WHEREAS, both parties mutually pledge that they will cooperate with each other in good faith in the enforcement of the terms of this Agreement so as to secure uninterrupted operations of the business of the Employer in rendering service to the general public and continuous employment of the employees and general stabilization.

THEREFORE, the parties hereto mutually agree as follows:

ARTICLE 1

RECOGNITION

1.1. The Employer recognizes the Union as the exclusive bargaining representative for collective bargaining purposes concerning the negotiable terms and conditions of employment of all employees employed by the Employer at its retail and food and beverage outlets located in the Minneapolis Airport (“Airport”) in classifications listed in Appendix A (referred to hereinafter as “Employees”).

1.2 Supervisors, as defined by the National Labor Relations Act, will not perform bargaining unit work except for purposes of training, to relieve employees on break or in the event of a legitimate business emergency, which includes unanticipated peaks in business volume, unanticipated employee absences, and/or other situations where immediate coverage is required. Any questions arising out of the application or interpretation of this article shall be subject to the arbitration provisions of this agreement.

1.3 The Employer shall not enter into any agreement with any individual employee covered by this Agreement the terms of which conflict with any of the terms of this Agreement.

1.4 Whenever in this Agreement the masculine gender is used, it shall be deemed to include the feminine gender.

1.5 **Cooperation:**

Both parties mutually pledge that they will cooperate with each other in good faith in the enforcement of the terms of this Agreement so as to secure uninterrupted operation of the business of the Employer in rendering service to the general public and continuous employment of the employees and general stabilization.

ARTICLE 2

UNION RIGHTS

2.1 Check Off:

Membership:

(a) All present employees who are not members of the Union on the effective date of this Agreement shall, as a condition of employment, on or before the 31st calendar day following the effective date of this Agreement, become and remain members in good standing of the Union, or pay fees in lieu thereof.

(b) All new employees hired on or after the effective date of this Agreement shall, as a condition of employment, on or before the 31st calendar day following the beginning of such employment, become and remain members in good standing of the Union, or pay fees in lieu thereof.

(c) For purposes of this Agreement, the terms "members of the Union" and "members in good standing" shall be defined as one who timely tenders any initiation fee and/or monthly dues, fees, or service fees as set forth in the Constitution and Bylaws of the Union and in accordance with applicable law.

(d) The Employer agrees to provide, assist in the completion of, and remit any forms necessary to perfect membership in the Union.

2.2 Hire from Any Source:

(a) New employees may be hired from any source. However, any person employed in a job classification covered by this Agreement shall be advised at the time of hire that the Company is operating under a Union Contract.

(b) The Union agrees to accept such persons for membership upon terms and qualifications not more burdensome than those applicable at such time to other applicants of the Union.

2.3 Check Off Procedures:

(a) Check-off - The Employer shall check off uniform monthly Union dues and initiation fees and/or other standard fees in a manner according to procedures agreed upon between the representatives of both Parties, upon receipt of the written authorization form to

deduct dues or fees, signed by the employee. Deductions for check off should be submitted to the Union by the tenth (10th) of each month, but in no event, later than the twentieth (20th) of the month. New applications will be sent to the Union with the monthly billings.

(b) The Union shall be privileged to change the amount of initiation fees and monthly dues upon thirty days written notification to the Employer.

(c) The Company agrees to provide the Union with a quarterly seniority list. The list shall include each employee's full name, address, phone number, Social Security Number, e-mail address, rate of pay, Company date of hire, and Classification(s) date of hire. The information shall be provided in Excel or similar format.

(d) Electronic Authorizations. The Union will provide to the Employer verification that the dues deductions have been authorized by the employee. Employees may express such authorization by submitting to the Union a written application form, by submitting to the Union an online deduction authorization, or by any other means of indicating agreement allowable under state and/or federal law.

(e) Hold Harmless. The Union agrees to defend, indemnify, and hold the Employer harmless from any liability or expense incurred by the Employer arising from the Employer's action pursuant to this Article.

2.5 Union Stewards:

The Union shall have the right to designate a reasonable number of Shop Stewards who shall represent the Union for the purpose of presenting and adjusting grievances. The Union shall advise the Employer in writing as soon as practicable of the names of the employees who it appoints to act as Union Stewards. The Employer shall not be required to recognize any employee as a Union Steward until and unless it has received the aforementioned written notification. Union stewards shall be considered representatives of the Union, and they may carry out their duties in any terminal.

(a) Union stewards agree to conduct their Union duties during non-working time and in a manner that does not interfere with the Employer's operations or with employees' duties during scheduled working hours, except where management agrees otherwise.

2.6 Union Representative:

The Employer shall permit authorized representatives of the Union access to visit the employees' work sites at reasonable times for the purpose of Union business. Upon entering the facility, the Union representative shall notify the manager on duty of their presence in the facility. The Union agrees that during such visits its representatives will not engage in activities that are disruptive to the Employer's operations, such as pulling employees away from their work area or engaging in conversations while Employees are serving customers or while customers are waiting to be served. The Union recognizes and supports the Employer's desire to provide

excellent customer service and will endeavor to speak with Employees at times and in a manner that are consistent with these customer service goals.

2.7 Security Approval:

The Employer agrees to complete application forms for security badges and direct the Union to the appropriate security facility to facilitate the Union's access to bargaining unit members. Any security badges provided to the Union shall be provided in the Union's name, rather than the Employer's. In the event that the Union is unable to obtain a badge, the Employer will take all permissible and necessary steps to assist the Union in obtaining a badge and the Union agrees to accept full responsibility and hold the Employer harmless for the conduct of any individuals wearing such a badge. The parties agree and recognize that the ultimate issuance of security badges is within the sole and exclusive control of the Airport authorities. The Union accepts responsibility for the return of the security badges to the Airport and shall bear the costs of such security badges.

2.8 Voluntary Political Deductions:

The Employer agrees to honor political contribution deduction authorizations from employees in the following form:

I hereby authorize and direct the payroll department of Midfield Concession Enterprises to deduct from my salary the sum of \$_____ per week for transmittal to the UNITE HERE INTERNATIONAL at 275 7th Avenue, NY, NY 10001. I understand that this authorization, is voluntarily made based on my understanding that the asking of these contributions to the UNITE HERE is not a condition of membership in UNITE HERE and/or any of its affiliates or of employment with UNITE HERE and/or any of its affiliates; that guideline amounts proposed by the union are only suggestions and I may contribute more or less and will not be favored or disadvantaged by the union by reason of the amount of my contribution or my decision not to contribute; that I may refuse to contribute without reprisal; and that my contribution will be used for political purposes, including support of federal and other elective offices and committees and for addressing political issues of public importance.

Notwithstanding the foregoing, the Employer shall make only such deductions for political contributions as are available after deductions from any such paycheck for employee benefits, deductions that have priority by law, and union dues.

2.9 Bulletin Board:

The Employer agrees to provide a bulletin board or posting area in each Airport Terminal outlet location covered by this Agreement. Postings shall not contain defamatory text toward the Employer, its representatives or the Employer's client.

2.10 Indemnification:

The Union agrees to defend, indemnify, and hold the Employer harmless from any liability or expense incurred by the Employer arising from the Employer's action pursuant to any section of this Article (Article 2 – Union Rights).

2.11 Union Orientation:

The Employer agrees to provide thirty (30) minutes unpaid time to the authorized representative of the Union. The Employer agrees to provide the Union with a list of new hires within the first thirty (30) days of Employment for monthly union orientation.

2.12 Union Buttons:

While on the job employees may wear Union buttons, so long as the wearing of such buttons does not obscure or interfere with the employees' uniform or any branding or franchisee standards. Such buttons may not exceed one and one-half (1-1/2) inch in diameter and shall not contain offensive or political content and does not defame or disparage the Employer.

ARTICLE 3

MANAGEMENT RIGHTS

Except as expressly and specifically limited or restricted by a specific provision of this Agreement, The Company has and shall retain the full rights of management and direction of the Company's operations and employees, including but not limited to the following: the sole right to manage its business and direct the workforce, including the rights to establish new jobs and operations; change materials, processes, products, equipment, uniforms and operations; determine shifts and hours of work for Employees; decide the number and location of facilities, the machinery and equipment, the products to be produced or sold, the schedule of work and the processes of work or assembling; to consolidate or merge with any other entity; to expand or reduce operations; to determine the services to be offered; to determine all methods of providing services; to make all financial decisions concerning its operations; to determine accounting, bookkeeping and other record-keeping methods; to determine whether to discontinue any services or operational components of its business; to determine the identity of its supervisors and managers and to determine the amount and type of supervision that is needed; to determine service standards; to determine the means and methods of providing services, schedules of work, and hours of operation; to retain sole and exclusive control over all matters pertaining to the selection, direction, instruction and control of Employees including, but not limited to, establish and publish an employee handbook and reasonable employment policies, work rules and rules of conduct, uniform standards, appearance standards, safety and performance standards; to schedule and assign work and the number of hours to be worked; to hire, rehire, promote, demote, recall, transfer, assign, reassign, discipline, discharge for cause and/or lay-off Employees for lack of work; to determine the number of employees to be hired, employed and working; to promote or transfer employees to managerial or other positions outside the bargaining unit (with employee consent); to implement and enforce drug testing policies consistent with state and federal law; to determine the number and qualifications of employees needed to perform work; to determine job

content, to create new job classifications and revise existing job classifications (within the requirements of this Agreement); to determine the amount of overtime to be worked, to relieve employees from duty because of lack of work or for other legitimate reasons not inconsistent with this Agreement; and to perform all other functions inherent in the administration, management, control and/or direction of its operations in a manner not inconsistent with this Agreement.

ARTICLE 4

NON-DISCRIMINATION

AND IMMIGRATION RIGHTS

Neither the Employer nor the Union shall discriminate against any employee or applicant because of such employee's or applicant's race, color, religion, creed, sex, gender identity, age, national origin, marital status, sexual orientation, disability, veteran status or other protected status under applicable City, State or Federal non-discrimination laws. No employee shall be discriminated against because of their membership in the Union or because of any lawful activities by such employees on behalf of the Union.

To the extent consistent with applicable law, no Employee covered by this Agreement who has successfully completed their probationary period hereunder shall suffer any loss of seniority due to any changes in the Employee's social security number, provided that the Employee's new social security number is valid, and the Employee is authorized to work in the United States at and for the Employer.

Nothing in this article shall limit the Employer's ability to comply with IRCA, Homeland Security, TSA or other government or airport directives, rules, and regulations.

In the event an Employee who has completed at least one year of service is terminated due to a lack of proper work authorization, the Employee shall be reinstated as soon as practicable to a vacancy in their former classification without a loss in seniority upon the Employee's providing proper work authorization within six (6) months of the date of termination. Employees with two (2) or more years of service shall be permitted one (1) year from the date of termination to provide proper work authorization under the foregoing terms.

The parties recognize that recent immigrant workers may be employed by the Employer and are a vital element to the success of the facility. While English is the language of the workplace, the Employer recognizes the right of employees to use the language of their own choice amongst themselves when not in the presence of customers.

ARTICLE 5

RESPECT AND DIGNITY

The Employer and Union agree that each employee and supervisory representative of the Employer shall be treated with dignity and respect. Verbal abuse, threats or harassment by employees, managers, representatives of the union, or supervisors will not be tolerated. Discipline shall be handled in a professional manner. All discussions between management and employees shall be conducted in a professional manner to avoid embarrassment and ridicule.

ARTICLE 6

SENIORITY

(INCLUDING JOB POSTING AND BIDDING, LAYOFF, RECALL AND BREAKS IN SENIORITY)

6.1 Preamble:

The Employer and the Union agree that the purpose of seniority is to accord consideration for senior employees in recognition of their length of service. Seniority is further intended to provide maximum work opportunities to the most senior employees subject to the limitations set forth in this Agreement.

6.2 Definition:

Company Seniority is determined by the employee's most recent date of hire with the Employer at the Minneapolis Airport.

Classification Seniority shall be defined as the date the employee was initially assigned to a classification.

An employee can only change classifications when there is an open position posted to be filled. The employee must accept the schedule of that open position. Employees must be qualified for transfers to a new classification. Management will have the sole right to determine the qualifications of the employee.

"Company seniority" shall mean continuous length of service with the Employer at the Minneapolis Airport. Company seniority is used to determine eligibility for vacation and bidding for job vacancies after classification seniority bidding.

The procedure enumerated in paragraph 6.9 shall be used to rank employees by seniority in the event they have the same Seniority Date.

Employees will be placed on the appropriate seniority lists upon satisfactory completion of their probationary periods with both Company and Classification seniority dates.

If MCE should acquire an affiliate entity which provides similar services at the MSP airport, such that the employees of the acquired entity would fall within the scope of Article 1.1 of this Agreement, MCE agrees to meet and bargain with the Union regarding the seniority status of the new employees. Specifically, MCE and the Union will bargain to determine how much, if any, of the new employees' prior service will be credited toward their seniority under this Agreement.

6.3 Seniority Rights:

Use of Seniority - The Employer and Union agree to recognize seniority in the following areas:

- a) **Full Work Week** - Senior employees shall have the right to work the maximum hours available up to forty (40) hours per week. Senior employees may not claim part of a shift and may only claim additional shifts when they become available.
- b) **Holidays** - Holiday work shall be offered to all employees within that unit and classification, based on their seniority. Senior employees will be given the first opportunity to accept or decline work; junior employees will accept the work remaining. Where facilities are closed, employees shall receive pay for a holiday not worked provided they have met "holiday not worked" eligibility provisions.
- c) **Overtime** - Where unscheduled overtime is required, it shall be offered on the basis of seniority within the classification of those working in the unit at that time. In such cases, the overtime will be offered first to the most senior employee and if not accepted by volunteer(s), such overtime will be assigned to the least senior employee.
- d) **Vacations** - When more than one (1) employee submits a vacation request in the same week for the same vacation period, seniority shall prevail.
- e) **Layoffs and Recall** - The Employer may elect to offer voluntary layoffs by seniority (highest down to lowest) in the affected classifications before requiring mandatory layoffs. If management does not obtain enough volunteers for layoff in a given classification as set out above, the Employer shall honor seniority to reduce the workforce, i.e. the most junior employees being laid off first. Recall shall be done in accordance with Article 7.9 below. During layoffs or reduction in the work force, the employee with the least seniority in the job classification affected shall be laid off first. When the working force is again increased, employees on layoff shall be recalled in the order of their job classification seniority.
- f) **Reduction of Hours** - When employees work schedules are involuntarily reduced by eight (8) hours or more per week, such employees shall have the right to recover hours lost as

they become available, in order of their seniority, provided they advise management of their desires, in writing, to work additional hours.

g) **Promotion or transfer** to new job openings

h) **Use of Part-Time Employees** – The Employer shall not use two (2) or more part-time employees where a full-time employee is available and requests such hours.

For purposes of this Agreement, a retail unit/concept is defined as a single brand, with the exception of the Food Truck Alley, which shall be regarded as a single retail unit/concept. Some retail units/concepts may have multiple locations.

Upon award of any planned redevelopment of the Employer's retail units/concepts during the term of this Agreement, the parties will meet and confer to determine which outlets shall be regarded as a single retail unit/concept for the purposes of seniority rights.

6.4 Temporary Openings:

Temporary openings, i.e., to cover absences, coverage for employees on vacation, overtime coverage or other unanticipated temporary staffing requirements, will be filled with employees from within the same classification within the same retail outlet. Volunteers will be solicited based on classification seniority. If the temporary vacancy cannot be filled with volunteers, then qualified employees may be assigned to cover the temporary vacancy or overtime requirement in reverse order of classification seniority within the retail outlet; provided, however, that no Employee shall have any right to fill a position for which they do not possess the requisite qualification.

6.5 Job Posting and Bidding:

In filling job vacancies which may exist within the bargaining unit, qualified employees from within the bargaining unit shall be given preference in filling said vacancies prior to the consideration of other applicants. Seniority shall be the determining factor in filling vacancies among Employees who, in the judgment of the Employer, possess the requisite qualification to perform the job.

All job openings must be posted for a period of no less than seven (7) calendar days in a conspicuous location.

Permanent job vacancies, including jobs in new or remodeled retail units/concepts of the Employer located in the MSP airport, shall be awarded to the most senior qualified employee who submits a bid based on Classification seniority, in the following order of priority:

- 1) within the retail unit/concept
- 2) within the bargaining unit
- 3) laid-off employee (if any exist at the time of the bid).

Vacancies not filled from within a Classification will be awarded to the most senior qualified employee (based on Company seniority) who submits a bid, in the following order of priority:

- 1) Within the retail unit/concept
- 2) Within the bargaining unit
- 3) Laid-off employee (if any exist at time of bid).

If the Employer has been unable to fill the position through the above process, then the Employer may fill the position by hiring from outside the bargaining unit.

Employees awarded a bid for an open position will be transferred to the new position as soon as practicable. In the event the person awarded the bid position cannot be released due to staffing concerns, the employee will be entitled to the position and shift elected as soon as their previous position has been filled.

6.6 Transfer from Bid Probationary Period:

Employees transferring to a new classification, shift or retail unit/concept shall be subject to a ten (10) workday (for the Employee) trial period. During this period, the Employee may choose to return to their former position without loss of seniority. Also, during this period, the Employer may return the Employee to their prior position if, in the judgment of the Employer, the Employee is not able to adequately perform the new job. The Employer's decision to return an Employee to their prior job shall not be arbitrary, capricious, or discriminatory.

6.7 Layoff, Recall, and Bumping:

If it becomes necessary to lay off employees, those employees with the least Company seniority within an affected job classification shall be laid off first. Employees on layoff shall be recalled in reverse order of layoff beginning with the laid-off employee with the greatest Company seniority within the affected job classification.

In the event of a permanent unit closing or layoff, a laid-off employee, based on Company Seniority, will be permitted to move into vacancies in the same classification but in a different location or in a different schedule with comparable total hours, if available. Should no such vacancy exist at the time of permanent unit closing or layoff, a laid-off employee, based on Company Seniority (provided they have 1 or more year with the Company), will be permitted to bump into a position held by an employee in the same job classification with less Company Seniority. If there is no less senior person within the same job classification, the employee to be laid off shall be permitted to use their Company Seniority (provided they have 1 or more year with the Company) to bump to a job classification in which the employee previously worked. Bumping shall not be permitted except in cases of permanent unit closing or layoff.

6.8 Recall Notice and Rights:

Employees on layoff shall be entitled to recall for a length of time equal to their Company seniority up to a maximum of twelve (12) months, provided they keep the Company advised of

their current addresses and telephone numbers. Notice of recall will be mailed to the employee's last known address on file with the Employer, and the Employee will be called at the last known phone number on file with MCE. It is the employee's responsibility to maintain up to date address and telephone information on file with the Employer. Employees will have five (5) calendar days from the date the notice of recall was mailed to respond and must report to work at the time, date, and location, and in the position and shift, specified in the notice of recall. An employee's request to report to work at some time other than the time specified in the notice of recall will be reasonably considered, but any such request is subject to the needs of the business and the timeliness of the employee's response to the notice of recall.

6.9 Same Date Seniority:

In the event employees share the same seniority date, the senior employee shall be determined by adding the last four (4) digits of the employee's social security numbers. The employee with the higher sum shall be considered more senior. In any case in which sums are equal, the most senior employee will be the employee with the highest last digit of their social security number. If two or more such employees have equal last digits, seniority shall be determined by comparing each digit of such employees' social security number in reverse order (from last to first) until there is a difference between the digits. The employee with the highest digit at that point shall be considered more senior.

6.10 Breaks in Seniority:

Seniority shall be deemed broken and results in loss of employment for any of the following reasons:

- a. Voluntary quit;
- b. Discharge for cause;
- c. Failure to return to work in accordance with the terms of an approved leave of absence;
- d. Layoff for a period of twelve (12) months;
- e. Failure to return to work within five (5) calendar days after receipt of notice by certified mail or recall from layoff as discussed in Article 6.8 above. Where the employer has provided more than five (5) calendar days of notice, failure to return to work within one (1) day of the noticed return date shall constitute a break in seniority;
- f. Continuous absence from work because of illness or injury for twelve (12) months;
- g. Knowingly applying for unemployment compensation benefits while on a medical or personal leave of absence;
- h. No call/no show for 3 shifts in a 12 month period;
- i. Other causes set forth in this Agreement.

ARTICLE 7

DISCHARGE, DISCIPLINE,

AND PROBATIONARY PERIOD

7.1 Probationary Employees:

For the first ninety (90) days of employment, Employees shall be probationary and may be dismissed or disciplined at the Employer's sole discretion and shall have no recourse through the grievance and arbitration provisions of this Agreement. Once an employee completes their probationary period, their seniority shall be retroactive to their most recent date of hire with the Employer.

7.2 Discipline:

The Employer agrees to discipline and discharge only for just cause. The Employer recognizes the theory of corrective, progressive discipline. However, the Union and the Employer agree that certain offenses are considered so serious as to constitute just cause whereby an employee may, at the sole discretion of the Employer, be discharged immediately. A non-exhaustive, but illustrative list of examples of such offenses constituting just cause includes, but is not limited to, the following:

- a. Drinking of alcoholic beverages or being under the influence of, in the possession of, or sale of alcoholic beverages or drugs on Employer time or premises. (Drugs are defined as any narcotics, depressants, stimulants, dangerous drugs or hallucinogenic drugs considered dangerous by the U.S. Dept. of Justice, Bureau of Narcotics and Dangerous Drugs. Prescription drugs are exempt only if legally prescribed to the Employee.)
- b. Physically fighting on the premises of the Employer.
- c. Willful or unreasonable destruction or theft of Employer's property.
- d. Possession of firearm(s) or illegal weapon(s) on the Employer's or client premises and/or during work time.
- e. Sleeping on the job.
- f. Manipulation of payroll records with the intent of defrauding the Employer.
- g. Falsifying Employer documents.
- h. Gross (willful) insubordination, or intentional failure to follow reasonable instructions.
- i. Failure to hold a current security badge or Violation of Airport Security Protocols.
- j. Physical threats or harassment (as defined by law) of any Employee, customer, or other individual in the workplace.
- k. Sexual harassment or harassment based on any protected characteristic.
- l. Theft.

Progressive discipline shall include the following steps: (1) written warning; (2) second written warning; (3) third/final written warning or suspension without pay; (4) termination.

There shall be two (2) separate progressive disciplinary tracks, one for attendance and another for cash handling and other conduct.

Disciplinary action shall not be considered for purposes of step progression after twelve (12) months.

Unintentional cash handling errors of \$10.00 or less will be subject to a documented non-disciplinary coaching for a first offense, regardless of which step of progressive discipline the Employee is on at the time. Subsequent offenses will be treated as disciplinary matters and will result in a progression to the next disciplinary step. (See revised Cash Handling Policy).

Attendance issues will be addressed on a separate disciplinary track pursuant to the Employer's Attendance and Punctuality policy. As provided therein, attendance-related infractions shall not be considered for purposes of step progression after twelve (12) months.

7.3 Representative at Disciplinary Meeting:

An employee shall be permitted to have a Shop Steward of their choice or a Union Representative at any meeting with the Employer or its agent, which meeting is for the purpose of investigating alleged misconduct by the employee that might be the basis for, or which may result in, the discharge, suspension, or other disciplinary action with respect to the employee. If the employee indicates that they wish a steward to be present, and one is not available, another available bargaining unit Employee of the Employee's choosing shall be asked to sit in as a witness. If no such bargaining unit person is chosen by the employee, the disciplinary meeting shall be temporarily postponed until a Shop Steward or Union Representative is available. In the meantime, depending upon the seriousness of the offense, the Employer may suspend the employee pending investigation. Such meetings shall take place in as private a setting as is practicable, away from customers and co-workers.

7.4 Disciplinary Notices:

Written disciplinary notices issued to employees must specify the events or actions for which the notice is issued. Written disciplinary notices shall be issued to employees within ten (10) calendar days of the event or action for which the written disciplinary notice is being issued or within ten (10) calendar days of the Employer's discovery of the event or action. Discovery by the Employer is presumed when any manager or supervisor of the Employer is aware of the event or action. A copy of all disciplinary notice will be sent to the Union immediately following the issuance.

7.5 Investigatory Suspensions:

Where appropriate, disciplinary action may be preceded by an unpaid suspension, not to exceed seven (7) calendar days in length unless the parties agree to a longer period, pending

investigation of the allegations which may lead to discharge or discipline. Should the investigation not result in disciplinary action, the Employee shall be made whole for all lost wages and benefit accruals occasioned by the investigatory suspension.

7.6 Shoppers Report:

The Union recognizes that the Employer and the Airport employ shopping investigators or “shoppers” in their operations. The Union and the Employer agree that with respect to shoppers:

- a. New employees shall be informed during their training of the Airport and Employer’s use of shoppers.
- b. An employee and the Union will, on request, be shown copies of any shopper reports which are retained in the employee’s personnel file.
- c. The Employer will inform the employee as soon as practicable of a shopper’s report that may result in disciplinary action.
- d. The Employer will not hire any shopping service that receives from the Employer an additional fee for generating negative reports or which pays its employees a fee or bonus for negative reports (provided that the Employer is aware of the fee or bonus arrangement).

7.7 Security Inspections:

The Employer wishes to maintain a work environment that is free of illegal drugs, alcohol, firearms, explosives, or other improper materials. To this end, the Employer prohibits the possession, transfer, sale, or use of such materials on its premises. The Employer requires the cooperation of all employees in administering this policy.

Desks, lockers, and other storage devices may be provided for the convenience of employees but remain the sole property of the Employer. Accordingly, any agent or representative of the Employer can inspect them, as well as any articles found within them, at any time, either with or without prior notice.

The Employer likewise wishes to discourage theft or unauthorized possession of the property of employees, the Employer, visitors, and customers. To facilitate enforcement of this policy, the Employer or its representative may inspect not only desks and lockers but also Employee's packages or other belongings. Any employee who wishes to avoid inspection of any articles or materials should not bring such items onto the Employer’s premises. Additional guidelines regarding bags, backpacks and purses are found in the MCE Handbook.

ARTICLE 8

GRIEVANCE PROCEDURE

AND ARBITRATION

The term “grievance” as used herein means any alleged violation, misinterpretation or misapplication of this Agreement and may be raised by an individual employee or group of employees covered by this Agreement, or by the Union on behalf of an individual employee or group of employees covered by this Agreement or by the Employer. The claims covered by this Article include, but are not limited to, claims covered by the National Labor Relations Act, claims alleging a unilateral change in the terms and conditions of employment, or any claim for an alleged violation, misinterpretation, or misapplication of this Agreement.

8.2 Time Limits:

The parties agree that grievances must be processed and resolved as expeditiously as possible. The number of days indicated at each step of the grievance procedure shall be considered maximum and every effort should be made to expedite the process. To that end, failure to meet the time limits by the grieving party at any step of the grievance procedure as outlined in this Article shall be deemed to be an abandonment and waiver of the grievance. Failure to meet the time limits by the party against whom the grievance is filed at any step shall be deemed to be a waiver of that requirement of the grievance procedure by both parties and the moving party may move on to the next step. Time limits may be waived by mutual agreement of the Employer and the Union.

8.3 Process and Steps:

The following constitutes the exclusive method for resolving grievances between the parties under this Agreement unless any step is waived or modified in writing by mutual consent of the Employer and the Union. Grievances involving suspensions or terminations will proceed in accordance with Step Two. Although the parties will endeavor to meet any deadlines contained in this Article, the parties agree that any such deadlines may be extended by mutual agreement.

Step One (Employee and General Manager):

Any employee believing, they have suffered a grievance, shall, with the assistance of a union representative, discuss the matter with their immediate supervisor. In order to be a legitimate grievance, the issue must be discussed within five (5) calendar days of its occurrence. The General Manager shall give a written reply within five (5) calendar days of submission of the grievance.

Step Two:

If the grievance is not resolved after Step 1, then within five (5) calendar days of the answer, the grievance shall be reduced to writing and provided by the Union Representative or Shop Steward to the General Manager. The written grievance should

list the specific provision(s) of this Agreement alleged to have been violated and the remedy sought. Within five (5) calendar days of the grievance being filed in writing, a meeting shall occur between the General Manager, the regional Human Resources representative, the Union Representative, Shop Steward and the grievant in an effort to resolve the grievance. The regional Human Resources representative shall provide a written response within five (5) calendar days of the meeting.

Step 3 Optional (Mediation):

Prior to the grievance being submitted to arbitration, the Union or the Employer may file a written request for a Grievance Mediation. The Grievance Mediation if agreed upon by both parties to this Agreement shall be held within thirty (30) calendar days of the written request. In the event the Employer and the Union cannot agree upon a mediator, either or both parties may apply to the Federal Mediation and Conciliation Service (FMCS) to submit a list of five (5) names. The parties shall alternately strike names from the list until one (1) name remains, with the Employer striking first. The remaining person shall be the mediator. Such procedure shall apply in each case. Mediation of grievances shall be governed by the following rules:

- (1) The grievant shall have a right to be present at the Grievance Mediation;
- (2) Each party shall have one principal spokesperson;
- (3) Outside lawyers or consultants shall not participate in a Grievance Mediation;
- (4) Any documents presented to the mediator shall be returned to the respective parties at the conclusion of the hearing;
- (5) Proceedings shall be informal in nature. The presentation of evidence is not limited to that presented at earlier steps of the grievance procedure. The rules of the evidence shall not apply, and no formal record of the Grievance Mediation shall be made;
- (6) The mediator shall have the authority to meet separately with any person or persons but shall not have the authority to compel a resolution of a grievance;
- (7) If no settlement is reached, the mediator shall provide the parties with an immediate written advisory decision within eighty-four (84) hours of the mediation;
- (8) The mediator shall state the grounds for their advisory decision;
- (9) The Grievance Mediation shall have no power to alter or amend the terms of the Agreement;
- (10) The cost of the mediator, if any, shall be split between the Employer and the Union;
- (11) In the event that a grievance which has been mediated subsequently goes to arbitration, no person serving as a mediator between these parties may serve as an arbitrator. Nothing said or done by the mediator may be referred to at arbitration. Nothing said or done by either party for the first time in the mediation hearing may be used against them at arbitration.

Training: For purposes of implementing the procedure set forth in this Article, the parties may apply to a joint training program in grievance mediation to be conducted by the FMCS under the sponsorship of the Joint Labor Management Team.

Step Four (Arbitration):

In the event that the grievance cannot be settled in Step Four, the matter shall be referred to an arbitrator by the Union or by the Employer for determination within thirty (30) days from the meeting of the Principals Committee in Step Four. Due notice of submission to arbitration shall consist of written notice to the Employer if the issue is raised by the Union, or if the issue is raised by the Employer, written notice to the Union.

The arbitrator shall be selected by the Union and the Employer. If the parties are unable to agree on an arbitrator, either party may request a panel of seven (7) arbitrators from the Federal Mediation and Conciliation Service (FMCS). Either Party may request additional lists if those supplied are not satisfactory; to a maximum of three (3) lists. The parties shall alternately strike names from the list until one (1) name remains (grieving party shall strike first). The remaining person shall be the arbitrator. The arbitrator selected shall hold a hearing promptly and shall issue a written decision not later than sixty (60) days from the date of the close of the hearings or, if oral hearings have been waived, then from the date on which the written final statements and proofs on issues were submitted. The decision of the arbitrator shall be final and binding upon the parties.

This Arbitrator shall have no authority to amend, alter, add to or subtract from this Agreement. All expenses of the Arbitrator shall be jointly and equally shared by the parties. The decision of the Arbitrator shall become a part of this Agreement, and each of the parties hereto agrees to abide by the said decision of the Arbitrator.

8.4 Sole and Exclusive Remedy:

The parties agree that the grievance procedure set forth in this Article shall be the sole and exclusive method of settling all claims, grievances or controversies arising out of the terms of this Agreement.

8.5 Arbitration Awards:

All claims for wages lost because of unjust suspension or discharge shall be limited in the amount, if any, agreed to by the Employer and Union or ordered by the arbitrator if taken to arbitration, but, in any event, less any unemployment compensation unless repayment of unemployment compensation is required by law (after final determination by the State) and less other compensation that the grievant may have received from any source intended to replace income the grievant lost from the Employer during the period for which back pay is claimed. In any event, retroactive award, if required, shall not exceed ninety (90) days from the day the grievance is first submitted to the Employer or their designated representative, by the employee or the Union.

ARTICLE 9

WORK TIME (INCLUDING HOURS OF WORK, OVERTIME, MEALS AND BREAKS)

9.1 Work Schedules:

Normally, full-time employees will be scheduled for thirty-five (35) to forty (40) hours of work per week typically consisting of five (5) eight- (8) hour days, which will include a thirty (30) minute paid meal break. Alternatively, full-time employees may be scheduled for four (4) ten- (10) hour days, which will include a thirty (30) minute paid meal break. This does not constitute a guarantee of hours.

Work schedules shall be posted in every unit at least seven (7) days in advance. The Employer will use its best efforts to maintain consistency in schedules from week to week. Employees will be provided at least seven (7) calendar days' notice prior to the start of the scheduled work week regarding any changes in scheduled hours of work or scheduled days off (e.g., changes due to vacation coverage or other limited-duration operational needs), except in cases of emergency.

To minimize disruption to the schedules of other Employees, all requests for vacation days shall be submitted at least thirty (30) calendar days in advance. Where such advance notice of the request is not given, the Employer will consider such requests, but only to the extent it may do so without disruption to posted schedules. With supervisory approval, Employees may trade scheduled shifts provided the Employees are equally qualified for the work and provided that the Employees work in the same classification and retail unit.

9.2 Clocking Out:

If the Employer determines that there is insufficient work, then the Employer may require employees to clock out in the following order: (1) volunteers; (2) part time employees in inverse order of seniority by classification in that retail unit/concept and (3) full-time employees in inverse order of seniority by classification in that retail unit/concept.

9.3 Employee Classifications:

Employees who regularly work thirty-two (32) or more hours per week are considered full-time employees, Employees who otherwise regularly work between twenty (20) and thirty-two (32) hours per week are considered part-time.

Full-time hours will be evaluated every six months, on January 1 and June 30. If an employee does not maintain an average of thirty-two (32) or more hours per week over the preceding six-month period (with the exception of employees at a retail unit/concept with limited hours of operation as described above), they will receive written notification from the Company of a lapse in full-time status.

9.4 Overtime:

- (a) Definition: Employees will be paid time and one-half (1½) their regular hourly rate of pay for all hours worked in excess of forty (40) in a workweek. Overtime must be authorized in advance by a manager.
- (b) Assignment: Employees shall be expected to work overtime when requested. When there are more employees in the classifications than are needed for the overtime work, the Employer will offer work in the classification by seniority at the retail unit/concept. If there are insufficient volunteers, the Employer may require employees in the classification to work in inverse seniority order.
- (c) Notification: The Employer will provide at least one-hour advance notice to an employee required to work beyond the conclusion of their scheduled shift except in cases where unforeseen circumstances make such advance notice impractical, such as unexpected employee absences and unforeseen flight schedules or arrivals. Employees working overtime shall be permitted to make necessary notification to their homes and families. Employees may refuse required overtime only in those instances when exigent circumstances make it impossible or severely impractical for the employee to work the overtime. By way of illustration, exigent circumstances would exist if an employee is unable with reasonable diligence to secure care for their child. By way of further illustration, conflicting social plans, personal preference and inconvenience are not exigent circumstances.
- (d) Authorization: No employee shall work overtime unless such overtime work has been authorized in advance by their supervisor.
- (e) No Pyramiding: There shall be no pyramiding of overtime or premium pay under the terms of this Agreement and under no circumstances will more than one (1) basis of calculating overtime or premium pay be used for the same hours.

9.5 Meals and Breaks:

Employees working 6 or more hours shall be assigned by the Employer a 30-minute paid lunch break at a time that works for the business and consistent with applicable law. Pay for the lunch break is contingent on the Employee timely clocking out and back in and limiting the lunch break to 30 minutes.

Employees scheduled six (6) or more hours shall be eligible to receive a \$10 credit toward the cost of an item(s). Or, at the Employee's option, the Employer will cover fifty percent (50%) of the cost of any food or beverage items (excluding fountain drinks and non-specialty coffee drinks, which are without charge) purchased by the Employee (on their lunch break only) without limit. All food purchases may be made at any Terminal outlet and must be rung into the system after the employee punches out for their meal period. Employee selections will be limited to menu items only.

9.6 Definition of Work Week:

The work week shall begin on Monday at **12:00 a.m.** and end on Sunday at **11:59 p.m.**

9.7 Time Between Scheduled Shifts:

No employee shall be scheduled by the Employer for a shift without being afforded a period of eight (8) hours or more rest after the completion of the previous regularly scheduled shift unless such employee has voluntarily opted for such a schedule.

ARTICLE 10

COMPENSATION

10.1 Wage Rates:

Employees shall receive wages as set forth in Appendix A.

10.2 New Classification:

The Employer may establish new classifications covered by this Agreement with different duties than are covered by existing classifications. The Employer will bargain with the Union a reasonable wage rate for same. If the Employer and the Union are unable to agree on a reasonable wage rate within ten (10) days of the Employer's establishment of the new classification, then the Employer may designate a reasonable wage rate in its sole discretion. The Union may grieve the wage rate thereafter if it so chooses, provided that such grievance must be filed within ten (10) calendar days of the Employer providing the Union with written notification of the wage rate, or else such grievance is waived for all purposes.

10.3 Cross-Classification Work:

An employee required to replace another employee in a higher paid classification shall receive the rate under this Agreement for the higher paid classification for all hours worked in the higher paid classification, provided the employee works one (1) or more hours in the higher paid classification. Employees must clock out at the lower pay rate and clock in at the higher classification pay rate.

10.4 Gratuities:

Non-bargaining unit personnel shall not be permitted to accept gratuities intended for bargaining unit members. Solicitation of gratuities is strictly prohibited. Employees may accept unsolicited tips and may use tip jars unless prohibited by the Airport. Only tip jars provided by the Employer shall be permitted to assure consistency and appropriateness. Reasonable restrictions may be imposed on the placement of the tip jars. If disputes arise as to the placement of tip jars, the parties will refer the matter to labor-management committee meetings as referenced in Article 14.

10.5 Pay Days and Direct Deposit:

Employees will be paid bi-weekly on Fridays. Direct deposit will be available.

10.6 Paycheck Discrepancies:

The Employer shall make every effort to respond to any pay discrepancy issues within three (3) business days of the employee reporting such discrepancy. The Employer shall correct any pay discrepancy issue on the next regularly scheduled paycheck, provided that the Employer is made aware of the issue no later than the Friday before the next paycheck is issued. Amounts over \$100.00 must be resolved within five (5) business days if the employee is not at fault.

It is the responsibility of every employee to clock in and out for each shift including breaks. Employees who fail to clock in and out may be subject to disciplinary action and will not be issued a manual check for time missed in the given payroll period. In these cases, once the discrepancy has been reported to the Employer, the pay adjustment shall be made in the following payroll period.

10.7 Reporting Pay:

Employees who report to work as scheduled but are not permitted to work, without having been notified that they are not needed, shall be guaranteed three (3) hours work or pay in lieu thereof, unless (a) if the employee is given adequate notice before the start of a shift, or (b) if there is no work due to an Act of God or circumstances over which the Employer has no control. The employee is required to maintain an active phone number on file where notice "not to report" will be given.

Tipped employees receiving pay in lieu of work shall be paid at the legally required Minimum Wage.

10.8 Meeting Pay:

If an employee is required to attend a meeting called by the Employer, such employee shall be paid at their regular straight time rate for such attendance. If the meeting takes place during an employee's regularly scheduled day off or non-work time, such employee will be paid a minimum of two (2) hours or the actual time spent in the meeting, whichever is greater. Meeting pay shall be at legally required Minimum Wage for tipped employees.

10.9 Call Off Notification:

The Company shall be required to notify employees a minimum of two (2) hours in advance of the start time if they are not needed.

10.10 Lay-Off Notification:

In the event it becomes necessary to lay off employees, the Employer shall give the affected employees a minimum of one (1) weeks' notice or pay in lieu thereof, unless the cause of the layoff is beyond the control or knowledge of the Employer.

ARTICLE 11

PAID TIME OFF:

VACATIONS, HOLIDAYS, SICK TIME

11.1 Vacations:

Vacation time off with pay is available only to eligible full-time employees and is intended to provide opportunities for rest, relaxation, and personal pursuits. Full-time status for purposes of vacation entitlement shall be determined pursuant to article 9.3.

The amount of paid vacation time, employees receive each year on the employee's anniversary date is as follows:

After 1 year of service, the employee is entitled to 5 vacation days each year.

After 3 years of service, the employee is entitled to 10 vacation days each year.

After 10 years of service, the employee is entitled to 15 vacation days each year.

Paid vacation time can be used in minimum increments of one (1) day. To take vacation, employees should request one (1) month in advance approval from their supervisors. Requests will be reviewed based on a number of factors, including business needs and staffing requirements. In the event that an earned vacation is requested at least sixty (60) days before the end of the employee's vacation year and is denied for business reasons; the employee can elect to carry over the vacation for up to sixty (60) days past their anniversary date or be paid for the vacation time in the next payroll period after the request of payment is made. If an employee chooses to extend their vacation time up to sixty (60) days and it is again denied; the Employer shall immediately pay the employee for their vacation time. The employee still retains the right to receive unpaid time off in the amount of their vacation day accrual.

A minimum of fourteen (14) days' notice is required when requesting three (3) days or less off. A minimum of thirty (30) days' notice is required for all other requests. The Employee shall request the vacation time off on the appropriate form and management shall approve or deny the request within seven (7) days in writing. The employee shall receive a copy of the approval or denial of that request in writing within that seven (7) day period. Eligibility for vacation pay shall be approved or denied in writing by the Human Resources department within a reasonable amount of time. Example: two (2) weeks for requests for pay for vacation days of four (4) or more days. Example: requests of three (3) days or less, approval shall be given in writing within one (1) week.

Vacation requests received before March 1 of each year will be granted on a seniority basis. Vacation requests received after March 1 of each year will be granted on a first come, first-serve basis.

In the event that earned vacation is not used by the end of the workers anniversary year employees will forfeit the unused time; however unused time may be carried over with prior management approval.

Upon voluntary resignation of employment, with two weeks' notice, the employee will be paid for unused vacation time that has been earned through the last day of work. However, if the employee is terminated or fails to provide notice, forfeiture of unused vacation time will result.

11.2 Holidays:

The Employer will grant holiday time off/holiday pay to all regular full-time and part-time employees on the holidays listed below:

- New Year's Day (January 1)
- Memorial Day (last Monday in May)
- Independence Day (July 4)
- Labor Day (first Monday in September)
- Thanksgiving (fourth Thursday in November)

The Employer will grant paid holiday time off/holiday pay to all eligible employees who have completed 90 calendar days of service in an eligible employment classification. Holiday pay will be calculated based on the employee's straight time pay rate (as of the date of the holiday) times the number of hours below:

- Regular full-time employees (eight hours of paid time)
- Regular part-time employees (four hours of paid time)

To be eligible for holiday pay, employees must work the last scheduled day immediately preceding and the first scheduled day immediately following the holiday.

If a recognized holiday falls during an eligible employee's paid absence (such as vacation or sick leave), holiday pay will be provided instead of the paid time off benefit that would otherwise have applied.

If eligible employees are scheduled to work on a recognized holiday, they will receive holiday pay plus wages at their straight-time rate for the hours worked on the holiday. No call/no show on a scheduled holiday forfeits holiday pay.

Paid time off for holidays will not be counted as hours worked for the purposes of determining whether overtime pay is appropriate.

11.3 Sick Time:

All full-time employees who have completed their 90-day probationary period shall receive three (3) paid sick days per year, credited on January 1 of each year of the Agreement. After two (2) years of service, employees shall receive an additional 4th sick day. Sick time may be used in half (½) day or more increments. Sick days are intended for the Employee's personal illness or the illness of the Employee's minor child. A doctor's note will be required if an employee is absent for three (3) consecutive scheduled workdays, or in instances where the employer has legitimate reason to suspect abuse. Use of and thus payment for sick days requires that the employee notify the Employer of the use of sick time at least 2 hours in advance pursuant to the advance notice of absences requirement of the MCE Attendance policy.

ARTICLE 12

LEAVE OF ABSENCES

12.1. Family and Medical Leave:

- (a) **Family Medical Leave:** The Employer will grant a leave of absence in accordance with the Federal Family and Medical Leave Act (FMLA) and/or applicable State family leave laws. Greater detail is available in the Employer's FMLA Policy.
- (b) **Additional Medical Leave:** With appropriate medical documentation, employees who have completed twelve (12) months shall be granted unpaid medical leave for the Employee's personal serious illness or injury, not to exceed four (4) weeks

12.2 Bereavement Leave:

A full-time employee who has completed probation shall be granted paid leave of absence to attend a funeral because of death in an employee's immediate family, which for the purpose of this provision shall be defined as spouse, child or step child, grandchild, parent, grandparent, current father-in-law or mother-in-law, brother, sister, or domestic partner. Funeral leave shall be limited to three (3) consecutive paid days, except where travel distances exceed 250 miles from the place of employment, in which case the employee shall be granted up to two (2) additional days off without pay to attend the funeral. The Employer may request proper verification. Funeral leave applies only in instances in which the employee attends the funeral, or is required to make funeral arrangements, but is not applicable for other purposes such as settling the estate of the deceased. Funeral leave is not compensable when the employee is on leave of absence, vacations, layoff or for days falling outside the employee's regular workweek.

12.3 Jury Duty:

When an employee covered by this Agreement is summoned for jury duty, the Employer shall grant such employee time off for jury duty. Employees who are summoned for and report for

jury duty as required by law shall be paid by the Employer an amount equal to the amount of wages the employee would have earned by working their scheduled straight-time shift for each day they perform jury duty and on which they otherwise would have been scheduled to work. The amount payable to the employee shall be reduced by all amounts received from the court. The Employer's obligation to pay an employee for jury duty is limited to a maximum of three (3) days in any calendar year. To receive pay, Employees must provide their supervisor as much advance notice as possible (in writing) of the receipt of a summons or notice to appear for jury duty and must furnish satisfactory evidence that jury duty was performed on any day for which payment is requested. Employees also must provide satisfactory evidence of the amount of pay received from the court for their service. Employees are required to report to work on those days when not required to report for jury service. Employees may use any available paid time off while on jury duty.

12.4 Personal Leave of Absence:

Employees with six (6) months or more of service desiring an unpaid leave of absence for personal or family circumstances must first secure written agreement from the Employer. Such leave may be granted at the sole discretion of the Employer and shall not exceed six (6) months.

12.5 Military Leave:

Military leave shall be treated in accordance with the provisions of applicable Federal and State Law.

12.6 Expected Return Date:

An employee on leave of absence shall be expected to return to work on or before the "Expected Return Date" set forth in their initial application or any subsequently granted extension. If the employee has been on a Medical, Disability or Workers' Compensation leave, such employee may be required to produce proof, before they return to work, that they are physically able to return to duty. Upon returning to work, the employee shall be restored to their former position and shift (or equivalent shift) in that weeks' schedule. The employee shall notify the Employer seventy-two (72) hours before returning to work. Failure to return to work at the designated date, time and location at the end of any authorized leave of absence shall result in loss of seniority rights and shall be deemed a voluntary termination.

The Employer may require employees on medical leave of absence, or returning from medical leave of absence, to be examined by a physician chosen by the Employer, where permitted by applicable law. In such case, the Employer will pay the cost of said examination. Such examinations shall be limited to an evaluation of the employee for the conditions related to the circumstances requiring the leave.

12.7 Accrual of Benefits and Seniority:

Accrual of benefits and seniority shall be suspended during any leave of absence except as otherwise provided herein or required by applicable law. Failure to return to work at the

designated date, time, and location at the end of any authorized leave of absence shall result in loss of seniority rights and shall be deemed a voluntary termination.

12.8 Union Leave:

A non-probationary employee, elected or selected for full-time Union service, shall be granted a leave of absence, without pay and benefits, for a period up to one (1) year, provided such request is made in writing at least four (4) weeks in advance to the Employee's manager. No more than one employee, from the same classification per venue, may take such a leave at any given time and no more than three (3) such leaves shall be granted over the life of this Agreement. Short term, intermittent union leaves shall not be included in the above provision. Additionally, no employee of the Employer on such a leave may be assigned by the Union to perform services for the Employees of the Employer.

The Employer may provide unpaid leave to non-probationary employees to attend such conventions, meetings, and union functions as the Employer determines its business requirements reasonably allow. Such leave shall be without pay, for a period not to exceed up to three (3) consecutive working days. All requests for such leave must be made at least ten (10) working days in advance, in writing. Not more than two (2) employees shall be granted such leave of absence at any one time, unless otherwise agreed to by the Union and the Employer, and no more than two (2) employees shall be eligible for such leave in any calendar year.

12.9 Working While on Leave:

With the exception of Union Leave as provided at Section 12.8, Employees on an approved leave of absence shall not typically engage in other gainful replacement employment without written authorization.

ARTICLE 13

HEALTH AND WELFARE

The Employer shall continue to offer Employee-only (Single) Medical Coverage under the Blue Cross Blue Shield of Michigan plan to all full-time post-probationary employees. The Employee cost share of the premiums will be capped at \$75.00 per month. The Employer shall bear any and all remaining costs for Employee-only (Single) coverage. The Employee may elect for Single+1 or Family coverage provided that Employee pay the entirety of the premium costs minus the equivalent of the Employer share of Employee-only (Single) costs. The Employer will conduct open enrollment for January 1st renewal each calendar year.

Should premiums increase by more than 10% for any new plan year the company and union will meet to discuss increasing the employee cost share or altering the plan coverage to reduce the premium increase to less than 10%.

Should this Benefit Plan be deemed non-compliant under the Affordable Care Act, the parties agree to reopen the Health and Welfare provisions of this Agreement, whereby the parties will strive to agree upon a compliant benefit plan of comparable coverage without significantly increasing the employer or employee cost share of the premiums. Should the parties fail to reach a mutual resolution within 60 days of knowledge of non-compliance, either party may refer the matter to arbitration under the provisions of this Agreement.

The Employer shall make available Vision and Dental Plans to all full-time post-probationary employees. The Employee will be responsible for the full cost of such coverage if elected.

The Employer will make Indemnity insurance coverage available to employees and will arrange online enrollment for eligible employees. Coverage will be at employee expense.

ARTICLE 14

HEALTH AND SAFETY

AND LABOR-MANAGEMENT COMMITTEE

14.1 Labor-Management Committee:

A Labor-Management Committee comprised of an equal number (not to exceed three (3)) of management representatives and Employees will meet quarterly for not more than two (2) hours per meeting. The up to three (3) Employees on the committee will be selected by the Union. The Committee may discuss issues of health and safety as well as general labor-management relations issues. The committee is intended to foster a spirit of cooperation and problem-solving regarding workplace issues and concerns. As such, the committee will not process or formally discuss grievances and the results of such meetings shall not alter the provisions of this Agreement nor are the meetings to be construed as continued negotiations over the terms and conditions of this Agreement.

Notwithstanding the limitations above, the parties agree that during the first two (2) Labor Management Committee meetings under this Article they will cooperatively strive to work together, and the Union may elect to have a Union representative present in addition to the employee-members of the Committee.

ARTICLE 15

401K PLAN

Employer will continue to offer its current 401k plan. Upon ratification, the Employer will distribute enrollment materials to all Employees, which shall include materials describing the benefit and the process for enrolling.

ARTICLE 16

MISCELLANEOUS BENEFITS

16.1 Parking:

The Employer will continue to pay the full cost of parking for the purposes of working at the Airport throughout the term of this Agreement.

16.2 Uniforms:

The Employer shall furnish uniforms to its employees as follows: two (2) uniform shirts for full-time employee (when required), one (1) uniform hats or visor (when required) if employee only accepts a new hat, they will pay for it at the cost the Employer pays), one (1) name tag, and two (2) aprons (when required). Each uniform or part thereof must be returned upon termination. In the event such uniforms are not returned, the replacement cost of any item of the uniform will be deducted from the employee's final paycheck. The Employer agrees to replace uniforms at its sole expense for normal wear and tear. Replacement uniforms not resulting from normal wear and tear will be at the expense of the Employee, by way of payroll deduction, not to exceed the cost incurred by the Employer.

16.3 Lost/Misplaced Name Badges/Micros Card:

If lost, the employee is to pay the cost the Employer pays.

ARTICLE 17

MAINTENANCE OF WAGES AND BENEFITS

No employee shall have their wages, benefits or other working conditions enjoyed by the employee reduced as a result of the ratification of this Agreement.

ARTICLE 18

ALCOHOL AND DRUG ABUSE POLICY

18.1 The Employer and the Union recognize that they must endeavor to provide safe and efficient operations for the protection and benefit of the general public, its clients, customers, and employees. Work for the Employer must be performed by employees who do not use illegal drugs, misuse alcohol or prescription drugs. Illegal drugs are defined as any narcotics, depressants, stimulants, dangerous drugs, or hallucinogenic drugs considered dangerous by the

U.S. Dept. of Justice, Bureau of Narcotics and Dangerous Drugs. Employee's prescription drugs are exempt providing that the side effects of the prescription drug do not interfere with the employee's ability to safely perform their duties. Drugs prescribed that could inhibit or interfere with safe work performance must be reported to management.

18.2 The Employer may adopt a policy permitting testing for drug and/or alcohol use for probable cause, or as required by its clients and other third parties having jurisdiction over the facility or by applicable law.

ARTICLE 19

NO STRIKE/NO LOCKOUT

This Agreement establishes a collective bargaining relationship and equitable procedures for the peaceful resolution of any disputes that may arise. Accordingly, it is agreed that during the term of this Agreement neither the Employer nor the Union (or its affiliates) nor the employees covered under this Agreement, will engage in, sanction, or authorize any job action of any kind, whether it takes the form of strikes, lockouts, slowdowns, picketing, boycotts, sympathy strikes, or any other interference with the operation of the Employer, whether such action is attributable to a dispute over existing contract rights, a dispute involving another unit of the Employer, another employer or Union, or any other reason.

ARTICLE 20

TRANSFER OF CONTROL / SERVICE PROVIDERS

20.1 Should MCE sell or transfer control of any of the MSP outlets subject to this Agreement to any Related Entity, such sale or transfer of control shall have no impact on the continuing validity of this Agreement (i.e., the Agreement remains in full force and effect). For purposes of this Article, a Related Entity is any firm, partnership, corporation, or other enterprise which shares common ownership with MCE, or which is a corporate parent, subsidiary or affiliate of MCE.

20.2 Should MCE sell or transfer any of the MSP outlets subject to this Agreement to any party other than a Related Party (as defined at 20.1), such sale or transfer shall be conditioned upon the transferee's/purchaser's agreement to recognize and bargain with the Union as to the employees and work locations subject to this Agreement.

20.3 MCE and the Union recognize that MCE utilizes the services of Dynamic HR, a third-party payroll and human resource services provider. MCE hereby agrees that it will require Dynamic HR, and any future provider of such services, to honor and abide by the terms of this Agreement in the provision of services to MCE.

ARTICLE 21

SEPARABILITY AND SAVINGS

If any provision of this Agreement or any application of this Agreement to any employee or group of employees is held invalid by operation of law or by a Court or other tribunal of competent jurisdiction, such provision shall be inoperative, but all other provisions shall not be affected thereby and shall continue in full force and effect.

The parties agree to meet promptly to discuss the impact of the affected contract provision and to create a new provision as may be needed. Such discussions shall not "open" the Agreement during its term.

ARTICLE 22

WAIVER OF BARGAINING RIGHTS AND AMENDMENTS TO AGREEMENT

During the negotiations resulting in this Agreement, the Employer, and the Union each had the unlimited right and opportunity to make demands and proposals with respect to any subject matter as to which the National Labor Relations Act imposes an obligation to bargain. Except as specifically set forth elsewhere in this Agreement, the Employer expressly waives its right to require the Union to bargain collectively, and the Union expressly waives its right to require the Employer to bargain collectively, over all matters as to which the National Labor Relations Act imposes an obligation to bargain, whether or not:

- (a) such matters are specifically referred to in this Agreement;
- (b) such matters were discussed between the Employer and the Union during the negotiations which resulted in this Agreement; or
- (c) such matters were within the contemplation or knowledge of the Employer or the Union at the time this Agreement was negotiated and executed.

This Agreement contains the entire understanding, undertaking, and agreement of the Employer and the Union, and finally determines all matters of collective bargaining for its term. Changes in this Agreement, whether by addition, waiver, deletion, amendment, or modification, must be reduced to writing and executed by both the Employer and the Union.

ARTICLE 23 - TERM OF THE AGREEMENT

This Agreement shall become effective on _____, 2021 and shall remain in full force and effect through and including April 30, 2023. This Agreement shall continue from year to year thereafter unless either party gives written notice with proof of receipt to the other party, to be received no more than ninety (90) days nor less than sixty (60) days prior to initial expiration or any yearly anniversary date thereafter, of intention to reopen or modify this Agreement. This Agreement may only be amended, supplemented, rescinded, or otherwise altered by mutual agreement in writing between the Employer and the Union.

This Agreement supersedes all prior agreements and understandings, oral or written, expressed or implied, among the Employer, Union and employees covered by this Agreement and shall be the sole source of any and all rights claims which may be asserted pursuant to the grievance procedure set forth in this Agreement.

IN WITNESS WHEREOF, the parties hereto executed and signed this Agreement as of this 2nd day of August, 2021.

X

By:
Midfield Concession Enterprises

X

By:
UNITE HERE! Local 17

X

By:
Midfield Concession Enterprises

X

By:
UNITE HERE! Local 17

APPENDIX A
Wages

Minimum Wages

Classification	Ratification	<u>7/1/20</u>	<u>1/1/21</u>	<u>7/1/21</u>	<u>1/1/22</u>	<u>7/1/22</u>
Server	Min. Wage	Min. Wage	Min. Wage	Min. Wage	Min. Wage	Min. Wage
Bartender	Min. Wage	Min. Wage	Min. Wage	Min. Wage	Min. Wage	Min. Wage
Utility	\$13.00	\$13.50	\$13.75	\$14.50	\$14.75	\$15.25
Cashier/Barista	\$13.00	\$13.50	\$13.75	\$14.50	\$14.75	\$15.25
HL Cook	\$14.50	\$14.75	\$15.50	\$16.50	\$16.50	\$16.75
FTA Cook	\$15.00	\$15.25	\$16.00	\$17.00	\$17.00	\$17.50

Retention Bonus:

7/1/2021

7/1/2022

One year seniority

\$100

\$100

Two years seniority or more

\$150

\$250

Crew Leads:

Crew Leads will receive an additional premium in compensation of \$1.00 per hour above the rate of their respective classification.

Training Pay:

Any Employee who is scheduled to train another Employee shall receive an additional \$1.00 per hour for all time spend training.

Early Shift Premium:

Any Employee whose shift is scheduled to start or is asked my management to start prior to 5 am shall receive an additional \$1.00 per hour for all hours during their shift.

APPENDIX B
Seniority Classifications

1. Server
2. Bartender
3. Utility
4. Cashier
5. Red Cow Cook
6. Holy Land Cook
7. Barista (Roasting Plant)